



Introducing the Children's Tribunal System





Who we are

Three independent public offices that make up the Children's Tribunal Service for Guernsey and Alderney

- Child, Youth and Community Tribunal
- Office of the Children's Convenor
- Children's Convenor and Tribunal Board

Our purpose

- To make decisions that help improve the lives of children and young people in Guernsey and Alderney

What we do

- Provide a single point of referral for all concerns about children and young people at risk
- Ensure that enquiries into children and young people's circumstances take place
- Make important legal decisions to ensure that children and young people receive the support and services that they need to be safe, loved, respected and responsible
- Uphold the rights of children, young people & their families
- Recruit, train and support members of the Child, Youth and Community Tribunal
- Influence change and drive improvements in the broader landscape of child protection, welfare and rights.



How we do it

- Giving children, young people and their families a positive and constructive experience where their rights are respected and they are treated fairly and lawfully
- Having children & young people at the heart of all decisions and actions
- Working collaboratively with our partners; valuing their contribution and responding to their feedback
- Creating a culture of respect, support & partnership working towards our aspiration to be a trauma informed and responsive service
- Committing to reflection, learning and continuous improvement
- Sharing information, knowledge, data and experience to raise awareness and shape policy and practice

Our behaviours

Child centred

- Acting in the best interests of children and young people and guided by their views and experiences

Respectful

- Considerate and compassionate in our conduct and behaviours; approachable, helpful and honest

Fair

- Grounded in law and rights treating everyone with dignity and based on their individual needs

Creative

- Not being complacent but enquiring of ourselves and others to help us improve
- Open to imaginative and new approaches and ideas

Community focused

- Recognising our social and wider responsibilities and the contribution we can make to building and sustaining the health and wellbeing of our community

Our Approach to Measuring Performance

We will take a balanced approach to measuring performance focusing on three key areas:

1. Strategic Implementation

Are we achieving our strategic aims?

2. Organisational Effectiveness

How well are our operations working?

3. Organisational Efficiency

Are we operating efficiently?

Our strategic themes

Care

- Delivering our services in an environment that is supportive, trauma-informed and non-adversarial where rights are respected and upheld
- Ensuring our staff and Tribunal members are valued and supported

Connect

- Increasing participation and engagement of children and young people in the development of our services and in the decisions made about them
- Nurturing our relationships with children, young people and their families, our partners, the community and the environment recognising that relationships are the agents of change

Collaborate

- Working effectively with our partners to agree protocols and standards to improve outcomes for children and young people and ensure they get the right help at the right time
- Share information and data to inform understanding and raise awareness of the roles of the Tribunal and Convenor and the issues faced by children and young people within our communities

Change

- Continue to develop effective services in imaginative and innovative ways
- Increase our use of technology to enable more connections to take place electronically or by remote means

The Annual Business Plans of the Convenor and President will set out the actions that will be delivered each year to progress these strategic aims. We will review these action plans and our performance against them on a quarterly basis.



Worried about a child or young person?

If you believe a child or young person is at risk (either because of their behaviour or the behaviour of the adults looking after them) you can contact the Children's Convenor to discuss your concerns.

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